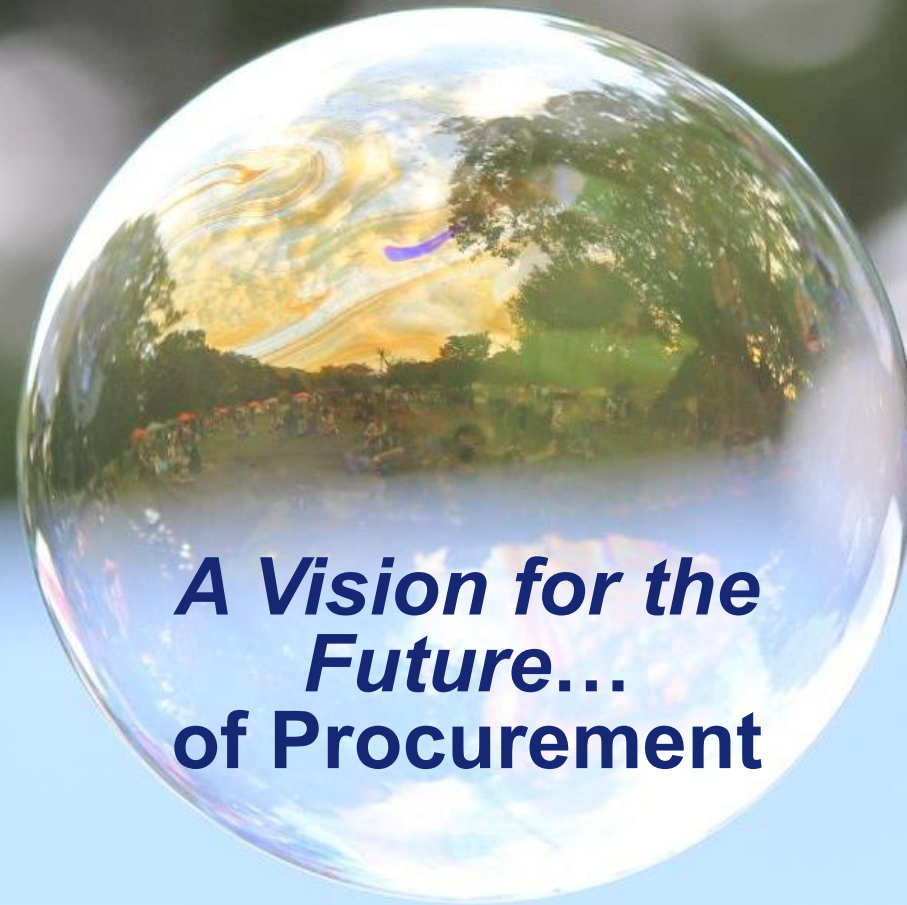


WIC Topic: WIC Conversions &
Reprocurements

NTT DATA
Services



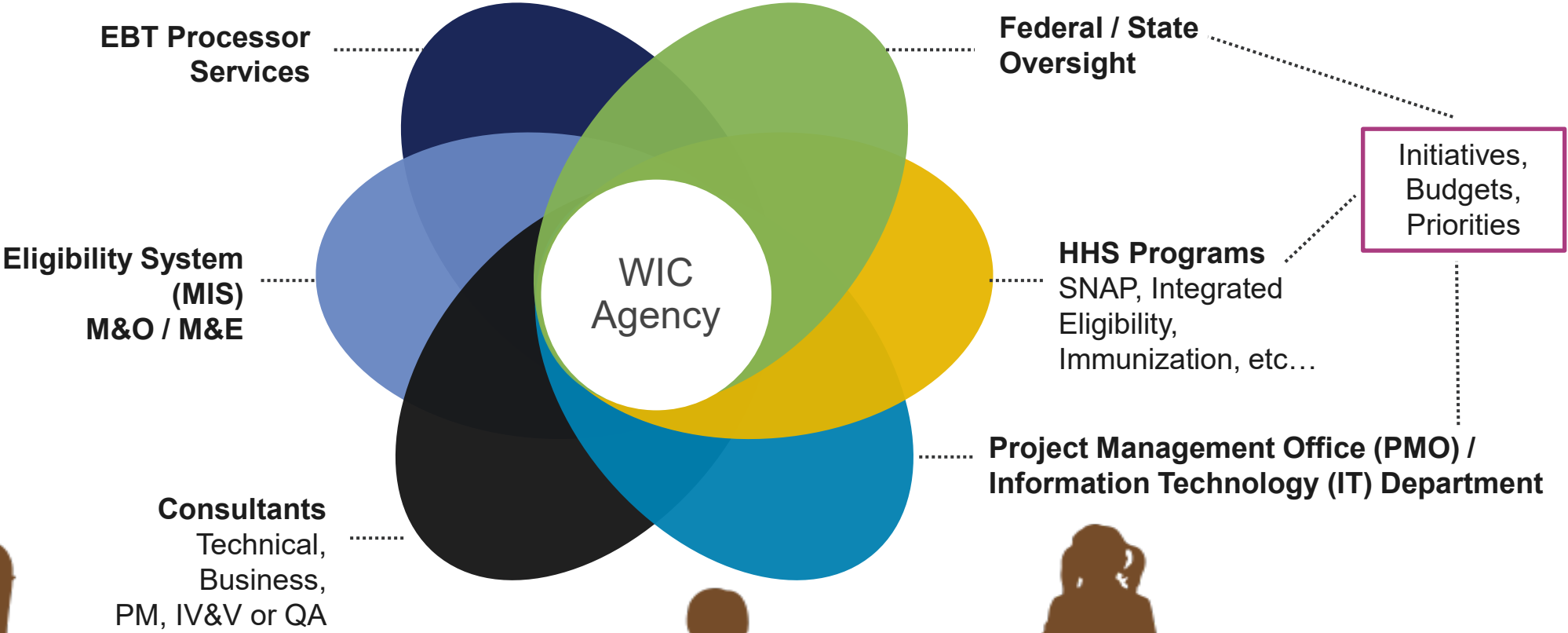
***A Vision for the
Future...
of Procurement***

Katharyn Daun

Information Technology Managing Consultant
Project Manager



WIC Varied Network of Partners



Key Resource Areas for Procurement






	Core common approach	Expanded best practices – lessons learned
1. Support	<ul style="list-style-type: none">• Program Staff	<ul style="list-style-type: none">• Other HHS Staff• Consultants
2. Partners	<ul style="list-style-type: none">• No Partners	<ul style="list-style-type: none">• Other WIC Agencies• SNAP• Other HHS Programs
3. Information Available	<ul style="list-style-type: none">• WIC Agency procurement doc. examples	<ul style="list-style-type: none">• Other current contracts supporting your WIC Agency• Similar procurements / contracts in State/Department• Environmental Scan / Request for Information (RFI)• Embed Best Practices, Set Expectations
4. Authors	<ul style="list-style-type: none">• Draft / Review in parts (by expertise)	<ul style="list-style-type: none">• Review as a complete package• External reviewers• Write to manage and measure.

Procurement docs. +
• Procurement Q&A
• Post-Contract Lessons Learned



Functions, Tools, Services - Identified during Recent WIC Implementations

 <h2>MIS</h2> <ul style="list-style-type: none">• Interfaces• Text Messaging• Support Remote work• Support Disconnected work• Farmers Market Nutrition Program (FMNP)• Participant Surveys	 <h2>MIS or EBT</h2> <ul style="list-style-type: none">• Tools/functions to support Disaster/ Emergency situations• Reports/Data• Interface with Mobile Apps	 <h2>EBT</h2> <ul style="list-style-type: none">• Self-Checkout certifications• Support Mobile Payment• Support Online shopping
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Functions, Tools, Services – Innovations in HHS



IT Strategy

- Emergency/Stabilizing Plans - Flexible Workplace Strategy - Smart Return to Business
- Integration of Eligibility Systems
- Cloud Computing
- Security Analysis

Organizational Change Management (OCM)

Business Process Modernization

- Transition Lessons Learned/Documentation from Implementation to Operations
- Reimagine Program Integrity processes and tools
- Vendor Peer Group Analysis / Cost Containment Strategy
- Patient Flow Analysis / Clinic Time Studies
- End User Focus Groups/Surveys

Social Listening and Analytics

- Illegal Formula Sales
- Perception of WIC
- Food availability

Artificial Intelligence (AI)

- Help Desk Chat



Thank you!



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